

October 15, 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12th Street SW, TW-A325  
Washington, DC 20554

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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Re: CG Docket # 02-311- Biennial Review 2002

As a consumer who is deaf, I strongly oppose any repeal or revisions that weaken these regulations related to hearing aid compatibility, Telecommunication Relay Services, access to Interactive Voice Response (IVR) systems, digital cell phone TTY compatibility, and Section 255. Because of these regulations, I now enjoy access to telecommunications. We cannot rely on the marketplace alone to provide such access without regulations from the FCC.

The FCC should leave the disability related telecommunications/technology regulations fully intact unless they are strengthened. They are needed to protect our rights to access the telecommunications network.

Sincerely,



Carl Jensema, Ph.D.  
IDRT, Inc.  
11323 Amherst Avenue  
Wheaton, MD 20902

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